

BizFlow® for E-government Portals

Accelerating Your E-government Portal with Business Process Management

Many government agencies are using portal technology to achieve cost savings, efficiency gains, and strategic value. But experts agree that the next generation of portals must do more than provide “read-only” access to information and support simple transactions. They must serve as “process portals” that bring together business logic and rules that are automated and integrated with multiple supporting back-end systems. As government agencies enhance their portal functionality, government executives will expect to realize an even greater ROI from their enterprise portals by integrating these process management capabilities into the portal infrastructure.

Deliver on the key vision of e-government by improving service to citizens and other constituents.

BizFlow for E-government Portals will increase the value of portals for today’s applications and tomorrow’s e-government. HandySoft’s business process management and workflow solutions are engineered to seamlessly integrate in any portal’s interface. BizFlow for E-government Portals accelerates the process-management functionality of your government portal to support complex actions and exception handling through the portal, resulting in a more effective government workforce.

BizFlow for E-government Portals

- ▶ **Combine the resources and functionality** of your portal implementation with your departmental and agency-wide processes. Implementing BizFlow’s process models into the government portal **will increase the value of your portal** without replacing existing infrastructures and applications.
- ▶ **Gain the seamless flexibility you need** for introducing a process layer to your government portals, e-mail systems, wireless devices, and other technologies.
- ▶ **Leverage enterprise portal functionality** while accelerating its performance. The integration of BizFlow BPM capabilities into the portal **simplifies how users interact with the back-end systems**. By bringing human-based processes to the portal dashboard in a unifying platform, the process portal **simplifies and streamlines work, empowers strategic decision-making, and gives government the ROI** they expect.

Benefits

Simplify delivery of services to citizens

Enable citizens, businesses, other levels of government, and employees to easily find information, get service, and do their work

Simplify agencies’ business processes and reduce costs through integrating and eliminating redundant systems

Streamline government operations to guarantee rapid response to citizen needs

Challenges in Government Portal Integration:

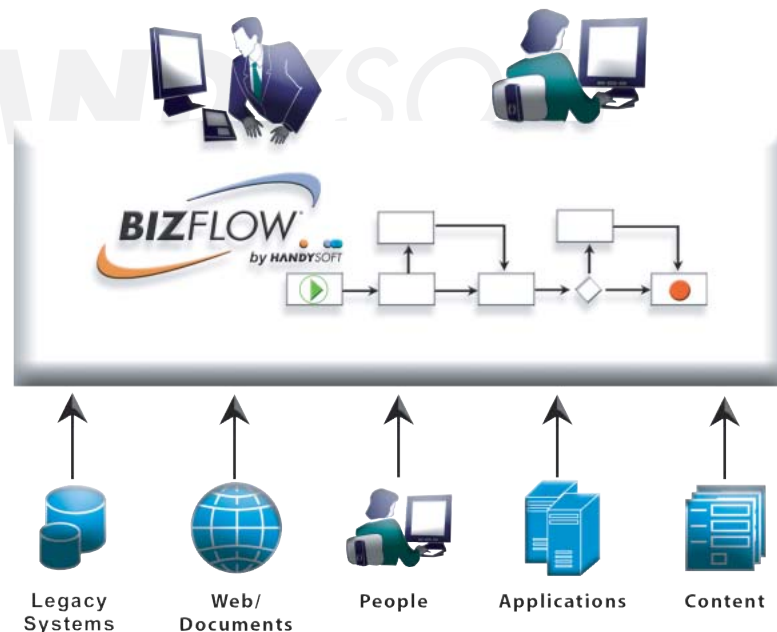
- ▶ Connect users to processes involving multiple applications.
- ▶ Make it easy for citizens to obtain services and interact with the government.
- ▶ Ensure privacy and security at all levels of interaction.
- ▶ Leverage existing technology investments by integrating internal processes and disparate back-end systems and data sources.
- ▶ Create a common platform for extending processes to users outside the agency.
- ▶ Gain visibility and control over internal and external processes.
- ▶ Bridge existing “islands of automation” by allowing the sharing of information and processes among agencies.
- ▶ Ease the cultural adoption of the sharing of information and the integrating of workflows across agencies.



BizFlow enhances the value of government portals by providing:

- ▶ **Seamless integration** of processes into a configurable, “portal-ready” user interface
- ▶ **Person-to-person**, person-to-system, and system-to-system process management
- ▶ **Tracking, auditing, and monitoring** tools to provide visibility into portal-based processes
- ▶ **Full PKI** and digital signature capability
- ▶ **Pre-built adapters** and agents that integrate BizFlow with enterprise applications, databases, EDMSs, and other back-end systems
- ▶ **Escalation and alert features** that keep portal-based processes on track when human intervention is needed
- ▶ **Intelligent wireless and Web Services** integration to extend portal reach beyond the walls of the agency

Employees, managers, and constituents access and perform work via the portal in **G2G, G2B, G2C, and IEE applications**



BizFlow for E-government Portals Accelerates the Value of Your Portal

Whether your agency’s goal is government-to-government (G2G), government-to-business (G2B), government-to-citizen (G2C), or intra-agency collaboration, BizFlow for E-government Portals helps you integrate seamlessly and securely with other agencies, the private sector, other governments, and citizens that you serve.

The foundation for HandySoft’s e-government portal solution is BizFlow, the award-winning platform for business process management and automated workflow. BizFlow offers complete capabilities for building and managing automated business processes, including tools for designing and monitoring the processes, managing exceptions, presenting and accessing work, integrating complex IT systems, and administering mission-critical business processes through your government portal.

Contact HandySoft Today

Start accelerating the value of your e-government portal with BizFlow for E-government Portals.

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