

BizFlow Solutions for Government



**Automating and
Improving Processes for
Government Agencies
and the Constituents
They Serve**

EEGOT



BizFlow® Solutions for Government: Improving the Way Government Works

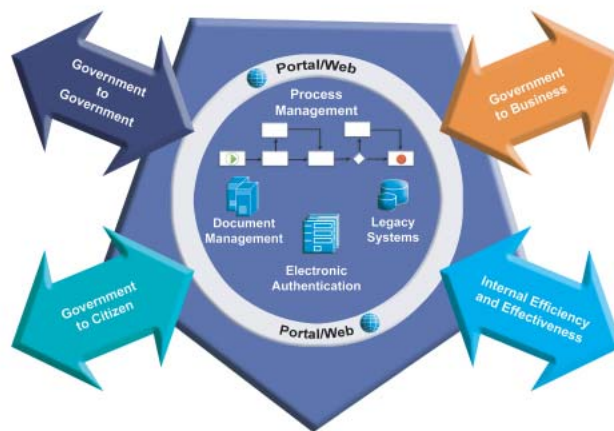
- ▶ **Align people and technology with agency goals**
- ▶ **Enable collaboration among employees, constituents, suppliers, other agencies**
- ▶ **Achieve mandates for paperwork reduction, efficiency, and security**

HandySoft understands the challenges of creating the right business and technical environment for automating and improving government processes. We've worked with government agencies for more than 12 years to deliver solutions that streamline tasks, reduce paperwork and errors, boost employee productivity, and increase satisfaction.

The foundation for our solutions for government is BizFlow, the award-winning platform for business process management, automated workflow, and real-time collaboration. BizFlow offers complete capabilities for building and managing automated business processes, including tools for designing and monitoring the processes, managing exceptions, presenting and accessing work, integrating complex IT systems, and administering mission-critical business processes.

BizFlow Solutions for Government include proven technology, process-centric applications, and world-class services that can help you achieve the benefits of e-government and other

productivity initiatives. The BizFlow platform gives government agencies at all levels the ability to automate, streamline, integrate, and simplify costly manual processes. They allow agencies to easily and securely bring together information from disparate systems. And, because BizFlow's architecture is portal-ready, you can extend processes reliably and securely to users inside and outside your agency.



From serving the individual citizen to participating in the global economy, BizFlow can make government agencies more efficient and effective by automating processes such as e-procurement, e-government applications such as HR, finance, and administration, and more.

BizFlow Solutions for Government:

- ▶ Deliver process management expertise developed through more than 300 implementations worldwide
- ▶ Provide repeatable process management solutions, methodologies, and tools that streamline government applications
- ▶ Integrate with current IT investments to achieve a rapid start-up and ROI
- ▶ Offer a worldwide team that delivers and supports a process management solution that meets your requirements



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Government Process Portals

BizFlow Solutions for Government enable portals that support government-to-government interaction, statewide purchasing, citizen self-service, grant management, and others. BizFlow gives you the seamless flexibility you need for introducing process automation to your enterprise portal. By bringing multiple systems and human-based processes to the portal dashboard in a single, unified view, BizFlow can help your portal deliver the productivity, functionality, and ROI that management, legislators and citizens are looking for.

Government Administration

BizFlow Solutions for Government allow any government administrative agency or department to increase efficiency and reduce agency operating costs. BizFlow's library of government forms and real-time reporting capabilities speed the deployment of electronic form submission and enable fast, error-free process automation. Whether your agency is faced with automating approvals, human resources requests, correspondence tracking, application processing, engineering document management, logistics management, or any other administrative process, BizFlow e-government solutions can provide the functionality needed for efficiency gains and immediate ROI.

Government Finance

BizFlow Solutions for Government allow you to streamline, automate, and integrate financial processes, including Accounts Payable, Accounts Receivable, Procurement, Capital Appropriations, Grant Management, and Taxation Management. With BizFlow, you can achieve operational efficiencies, reduce errors and processing costs, improve financial planning and forecasting, optimize performance management cycles, and streamline supply chain operations. BizFlow allows government agencies to gain visibility and control of financial processes with an audit trail that tracks processes historically and in real-time, so you know where work stands in every process.

Make the Most of Your Agency's IT Systems:

Enterprise Apps, Databases, and Other Legacy Systems:

Integrate these resources into your automated business processes to support the work done at each step of the process.

Document Management:

Leverage your EDMS system by intelligently routing documents to the right person according to business rules.

Enterprise Portals:

Super-charge your portal by enabling employees, citizens, and other users to perform tasks as well as access the applications and information that support those tasks.

Web Services:

Be prepared for the future of Web-based collaboration with a technology environment that supports Web Services.



Benefits of BizFlow Solutions for Government

- ▶ Increase the efficiency and effectiveness of agency operations and lower operating costs
- ▶ Create a foundation for e-government to support interaction within agencies, between agencies, and with citizens and other constituents
- ▶ Leverage taxpayer investments in existing IT systems such as ERPs, databases, and document management systems
- ▶ Gain end-to-end visibility and control of internal and external processes
- ▶ Extend the value of portals with process-centric access to information and applications
- ▶ Enable automated exception-handling and process monitoring
- ▶ Support compliance with FOIA, EFOIA, GPEA, Section 508 requirements
- ▶ Protect privacy and ensure security with digital signature and PKI capabilities



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