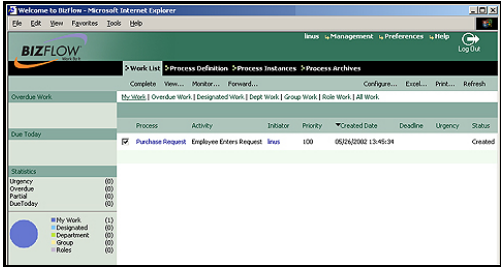


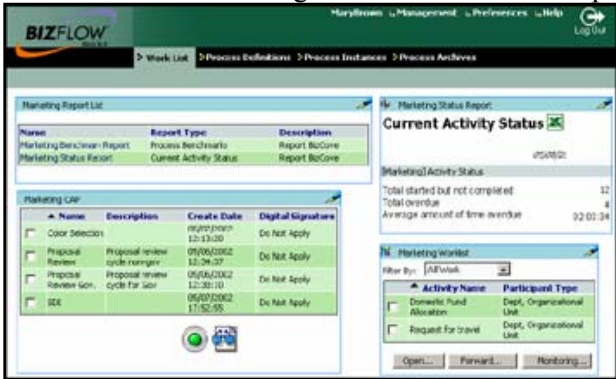
## **BizFlow Features and Benefits**

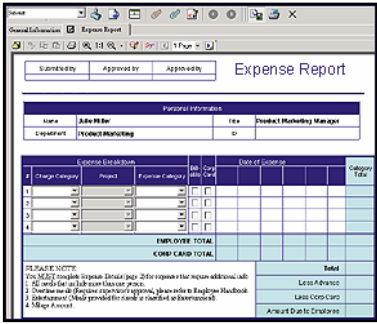
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BizFlow is the first business process management platform built to provide a common integration infrastructure with the flexibility, extensibility, power, and rapid cost savings your business needs to maximize value and realize return on investment. This comprehensive Features and Benefits Analysis of BizFlow is based on the criteria for process excellence set forth by the Workflow Management Coalition, the globally recognized body for the advancement of workflow management technology and its use in industry.

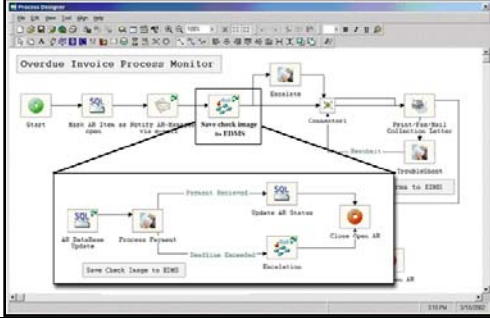
| <b>Intuitive Interfaces</b>                    |  |
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| <b>Single, web-based user interface</b>        | <p>BizFlow provides a single fully customizable user interface, consolidating the process participant work area, management and administration tools, process monitoring, and reporting tools into a single point of access. Completely web-based, the UI is easily deployed to a large user population and provides users with access to work, information, and tools regardless of location. User privileges ensure that users have access only to the functionality that they need. Advanced search capabilities, including the ability to search by process and system related data, ensure that users find the information they need quickly.</p> |
| <b>Process Designer for graphical modeling</b> | <p>BizFlow Process Designer provides business and process experts with an intuitive, graphical point-and-click environment in which to rapidly model processes involving both people and technology. Through property editors, business users can quickly configure manual and automatic activity information such as actor(s), action(s), business and routing rules, deadlines, escalation rules, priority levels, and more. In many cases, IT staff is involved only to configure advanced integration of enterprise systems and other back-end technologies.</p>   |
| <b>Forms Designer</b>                          | <p>Using BizFlow's Forms Designer, process modelers can rapidly design electronic forms accessed by process participants at runtime. BizFlow supports your existing electronic documents, such as those created in Word, Adobe, or Excel, but the Forms Designer can be used to generate electronic forms when none exist or to add intelligent functionality such as data pre-population, calculations, electronic signatures, HTML rendering, and more. The Forms Designer supports the use of color and graphics, creating visually appealing electronic documents.</p>   |
| <b>Work Area</b>                               | <p>The Work Area, accessible through the single web-based UI upon user login, enables process participants to access new work, start processes, view reports, generate reports, view the status of executing processes, and configure user properties such as out-of-office dates and to whom work should be sent during absence.</p>  |

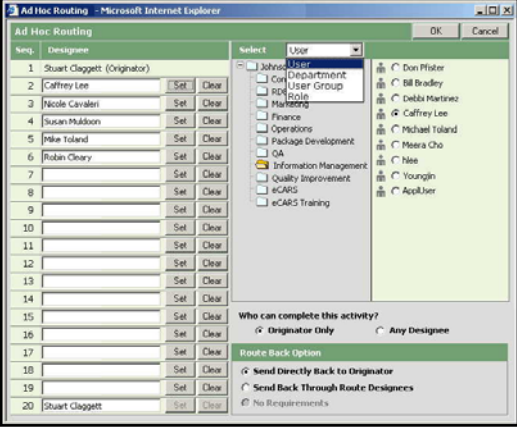


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| <p><b>Management Area</b></p>    | <p>The Management Area, accessible through the single web-based UI upon user login, enables people with the appropriate privileges to access process and user management and system administration features. Within the Management Area, managers, administrators, and designers can model and deploy new processes, create supporting electronic forms or link in existing applications and forms, manage users, roles, folders, security, servers, and more. Web-based access means that modeling, management, and administration activities can be conducted from any location with Internet or network access.</p>   |
| <p><b>Process Monitoring</b></p> | <p>Graphical process monitoring tells users at a glance the status of work in progress. Detailed information such as execution path, current status, who worked on what, how long activities took, and so forth can be seen quickly by anyone given the privileges to monitor process definitions. Certain users may be able to view the status of some processes, while unable to view others, keeping people informed, focused, and able to provide superior customer service. The Process Monitoring tool is also easily accessible through the single UI.</p>  |
| <p><b>BizCoves</b></p>           | <p>BizCoves provide an alternative way to view information within the UI. BizCoves present work lists, process initiation lists, monitoring details, and reports in organized, portal-like boxes. Rather than clicking one tab to access report folders and another tab to access process folders, BizCoves present the most important activities and reports on the main Work Area screen. For example, a departmental UI might be set up so that reports are organized by project and commonly accessed departmental processes are grouped together (e.g. timesheet process, expense report initiation, etc.). Portal display can be further customized through the use of filters to display only information that fulfills specified criteria.</p> <p>BizCoves are portal-ready and can be embedded in your custom corporate portal or portal applications such as Plumtree, SharePoint, and others.</p>  <p>The screenshot shows the BizFlow web interface. At the top, there is a navigation bar with 'BIZFLOW' logo and menu items like 'Work List', 'Process Definitions', 'Process Instances', and 'Process Archives'. Below this, there are several panels. The 'Marketing Report List' panel contains a table with columns for Name, Report Type, and Description. The 'Marketing Status Report' panel shows 'Current Activity Status' with a green checkmark and a table with columns for Activity Name and Participant Type. The 'Marketing List' panel shows a table with columns for Name, Description, Create Date, and Digital Signature. The 'Marketing Initiated' panel shows a table with columns for Activity Name and Participant Type. At the bottom, there are buttons for 'Open...', 'Forward...', and 'Monitoring...'.</p> |
| <p><b>Documented APIs</b></p>    | <p>People are not the only process participants requiring an interface. BizFlow provides fully documented APIs — XML, C++, Java, COM client, and SOAP (over 2,000 pages) with examples — through which a programmer can extend the functionality of BizFlow for advanced integration of systems and business applications. BizFlow supports many common business applications and systems through easily configured adapters, but there will be some instances where it may be necessary to extend the adapter or support proprietary and other systems. BizFlow’s API set accommodates the majority of programming skills by supporting Microsoft, Java, and web development languages.</p>   |

| <b>Unified System and Human Process Modeling</b>  |  |
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| <b>Manual Activity</b>                            | Business processes typically involve people for actions requiring expertise, decision-making, analysis, critical thinking, data entry, and so forth. BizFlow’s process modeling tool provides a Manual Activity icon that can be easily configured to integrate people into automated processes. Manual activities can be assigned to one or more people, roles, or groups, thereby avoiding hard-coding specific people into processes. Priorities, deadlines and expiration actions such as notification or escalation to another user ensure that people prioritize correctly and work is completed on-schedule.  |
| <b>Automated Activities</b>                       | It’s no secret that automating processes through technology accelerates the completion of business transactions, providing faster, more accurate customer service. The challenge is coordinating work between multiple systems in the context of end-to-end business processes. BizFlow makes it easy to integrate multiple systems into business processes through adapters and agents, easily configured through property editors. BizFlow provides agents or adapters for messaging systems such as IBM MQ Series and MS MQ, EAI technology such as BizTalk, relational databases such as Oracle, SQL Server, or DB2, e-mail applications such as Outlook, and document management systems such as Hummingbird, Documentum, and SharePoint. BizFlow readily supports custom-built and 3 <sup>rd</sup> party vendor-provided adapters through BizFlow Agent activities.  |
| <b>Event Response Adapter</b>                     | BizFlow’s event response adapter enables BizFlow to initiate and complete processes based on external events, such as a transferred file, HTTP post, or database event. For example, a customer may select products from an on-line shopping cart; upon submission of the order details (via an HTTP post), BizFlow initiates the order fulfillment process, which could include a credit check, inventory update, logistics coordination, and so forth.   |
| <b>Electronic forms and business applications</b> | <p>To involve people in automated processes, they must have a means by which to read, input, and/or modify information. BizFlow handles this by presenting information to users in electronic forms appearing in their browser. At each manual activity within a process definition, the process modeler specifies which form or application to present to the user at that step. BizFlow supports the use of existing electronic forms and applications, such as Word, Adobe, Microsoft Project, JSP and HTML web forms, and more. To create new electronic forms, the process expert may choose to use BizFlow’s Forms Designer to create intelligent forms that reduce data entry redundancy and improve accuracy by incorporating features such as pre-populated fields, calculation and signature fields, drop-down lists, check boxes, and more.</p>  |
| <b>Asynchronous and Synchronous Interaction</b>   | BizFlow supports both synchronous and asynchronous interaction with external systems. BizFlow can initiate work in an external system and then proceed onward in the process without waiting for a response or, using a Wait activity, BizFlow can suspend a process until a response is received from the system.   |

## Intricate Process and Nested Model Design and Execution

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| <p><b>Sub-Processes (Nested Processes)</b></p>     | <p>Process experts are most often found at the departmental level; they are the people who do the work. It makes sense, then, that process modeling and deployment be done at the departmental level. BizFlow supports the ability to weave departmental processes into higher-level corporate processes through the Sub-Process Activity. The Sub-Process Activity enables process modelers to easily embed other processes within their own, providing maximum reusability, control, and rapid development. For example, an Order Fulfillment process may embed departmental-level processes such as logistics coordination, inventory management, and accounts receivable.</p> <div style="display: flex; justify-content: space-between; align-items: center;">  <div style="width: 60%;"> <p>Sub-processes can be initiated in synchronous or asynchronous modes, manually or automatically. Variables, attachments, and comments can be passed from higher-level processes. BizFlow also supports nested processes across BizFlow server clusters.</p> </div> </div> |
| <p><b>Process variables</b></p>                    | <p>Process data can be dynamic or static, changing or remaining the same throughout process execution. BizFlow process variables provide real-time dynamic state change, tracking, and management, visible through Forms, BizCoves, and ad-hoc reports. Process variables can be defined as multiple types (string, number, date, etc.); support for type “array” supports multiple values over multiple dimensions.</p>   |
| <p><b>Process variable mapper</b></p>              | <p>As departments individually construct BizFlow business processes suited to their daily business operations, they will inevitably define process data differently (e.g. “customer name” vs. “cust name”). To enable the uninterrupted flow of work between subflows, BizFlow provides a graphical process variable mapper to map similar data elements between process models.</p>   |
| <p><b>XML Schema Import and XML Mapper</b></p>     | <p>When creating forms and process models that interact with other systems, XML can be used as a common data exchange format. BizFlow provides the ability to import from or link to XML schema files, the elements of which are mapped to BizFlow process variables. At runtime, XML data can be dynamically loaded into BizFlow repository or forms (inbound) or BizFlow data captured as process variables can be sent to a linked XML schema file (outbound), providing integration flexibility with other systems.</p>  |
| <p><b>Sophisticated routing, splits, joins</b></p> | <p>Routing rules provide the ability to split a path of execution into two or more parallel branches based on data values or business rules. Separate paths of execution may (or may not) be joined at particular points, with the ability to merge data results from each path. For example, an insurance form may have several parts to be filled out by different people. The work may be divided into parallel execution paths and then consolidated into a single document upon process flow convergence.</p>   |

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| <p><b>Ad-Hoc routing</b></p>   |   | <p>BizFlow’s ad-hoc routing provides the ability to dynamically select one or more recipients from a given list at run-time. The list of potential recipients is configured by the process modeler and can include users, departments, groups, and roles. This feature is particularly useful for review and/or approval processes, where several people are forwarded work or documents for review. Once all feedback or</p> |
| <p><b>Variety of Approval and Routing Structures through Hierarchies</b></p> | <p>BizFlow Hierarchies support the many dynamic organizational structures that exist in any enterprise, such as project teams, cost centers, departments, or mentor programs. In each of these situations, an individual may have a different approval authority, manager, or mentor. Through Hierarchies, BizFlow provides effective approval and routing rules that are right for a particular business situation. With user and user group security inheritance, set up and application of hierarchies is fast and intuitive.</p>  |   |
| <p><b>Multiple starting and ending points</b></p>                            | <p>Processes may be initiated in a variety of ways. For example, a claims process might be triggered by any of the following: an event occurring in an external system (e.g. customer information update by an agent), submission of a claim via a web site, or initiation of the claims-handling process via the BizFlow UI. Likewise, a process may have a multitude of possible ending points, especially when sub-processes are involved. For example, the claims process may end with notification to the customer that the claim was successfully resolved...or perhaps the claim was rejected for some reason. BizFlow supports multiple starting and ending points within a single process flow, providing flexibility that mimics actual business process experiences.</p> |   |
| <p><b>Check-in/Check-out</b></p>   | <p>Similar to application development tools, BizFlow requires process designers to check in completed work and check out process models before modifications can be made. This ensures that only a single person works on a particular process instance at any point in time, avoiding overlapping development efforts.</p>   |   |
| <p><b>Process instance versioning</b></p>                                    | <p>BizFlow supports process instance versioning, which is the concept of individual process instances for every parent process definition invocation. This provides the ability to make process definition changes without hindering work in progress. It also provides granular control over specific instance-related data. Process instances are executed and archived independently of each other, minimizing the impact of a process-halting error such as an offline system and facilitating monitoring and reporting.</p>  |   |
| <p><b>Validation, Simulation and Testing</b></p>                             | <p>Catching errors before a process is deployed enterprise-wide will save time, money, and embarrassment. BizFlow’s Process Verifier can be used to validate process properties before full simulation is conducted. The Process Verifier will</p>  |   |

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|                                    | flag errors such as an activity without a participant assigned to it. Publish the process in “test” mode to conduct simulations of the process flow, enabling you to identify and correct bottlenecks, optimize design, and obtain benchmarking statistics, such as expected time to completion. Once in production, use the Process Analyzer’s Benchmark Report to compare simulation tests against actual processing times.  |
| <b>Rapid Integration with...</b>   |  |
| <b>Enterprise systems</b>          | Extend the value of your existing enterprise systems and provide flexible, process-controlled integration of front- and back-office systems. Systems such as SAP, PeopleSoft, and Siebel perform highly specialized functions within the enterprise. BizFlow provides an abstract layer for coordinating the flow of work between these systems, separating business logic (e.g. “Update the CRM system with customer order information <i>after</i> the ERP system has verified that the order can be fulfilled on-schedule <i>and</i> the credit check has been validated”) from the application logic (actually updating and invoking work within the CRM, ERP, and credit validation systems). BizFlow simplifies the integration of enterprise systems into managed business processes by providing an Agent activity and configurable standards-based connectors (such as JDBC) to 3 <sup>rd</sup> party and custom developed native adapters. |
| <b>Messaging products</b>          | Messaging products provide reliable, guaranteed delivery of messages, even when systems are off-line. For this and other reasons, messaging products are often the preferred method of system integration. BizFlow provides adapters for IBM MQ Series and MS MQ messaging products, with property editors for rapid configuration. BizFlow supports other messaging products via the BizFlow agent and custom-built integration adapters.   |
| <b>EAI products</b>                | Enterprise application integration often involves transformation and mapping of data from one format (e.g. XML) to another (e.g. EDI). For this and other reasons, EAI products are often the preferred method of system integration. BizFlow provides an adapter for BizTalk and supports other EAI products via the BizFlow agent and custom-built integration adapters.   |
| <b>Databases</b>                   | Data management systems are at the root of an organization’s technical infrastructure. BizFlow supports relational database management systems such as Oracle, SQL Server, and DB2 through its SQL adapter. Other types of databases, such as mainframes, hierarchical and object-oriented, are supported via the BizFlow agent and custom-built access scripts.   |
| <b>Document Management Systems</b> | Version control and auditing are critical necessities in document-centric industries such as insurance or government sectors. Document management and BPM can go hand-in-hand, with process management tools providing flow control, routing rules, exception handling, integration with other systems, and more. BizFlow provides adapters for Hummingbird DM, Documentum, Microsoft’s SharePoint, and Lockheed Martin’s Formtek:Orion DocDomain.   |
| <b>Reporting applications</b>      | Enterprises invest time, effort, and expense developing very specific, holistic views of business information using applications such as Excel, Crystal Reports, data mining, and OLAP tools. The information found in these reports often drive production schedules, product pricing, and other process-related decisions. Having access to these reports at critical points within a process empowers people to take knowledgeable action and make informed decisions. BizFlow supports the ability to display external reports and graphs within BizCoves. BizFlow also supports exporting process data to other reporting applications.   |

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| <b>Wireless Devices, Telephony, and E-mail</b>         | <p>People are often on the road or out of the office, making it difficult to get work done quickly and efficiently. With BizFlow, process participants can be notified of and access work through e-mail applications such as Outlook and wireless devices such as Microsoft Pocket PC PDA 2002. Using e-mail, users are provided with notification of work and a link to their Work Area. Using a wireless device, users can access their Work Area directly, with display optimized for PDA format. Telephony systems, such as TellMe, can interact with BizFlow through its SOAP broker.</p>                    |
| <b>Microsoft Project</b>                               | <p>Drive project management excellence by importing Microsoft Project plans into BizFlow to instantly automate project activities like milestone tracking, communication of deliverables, and project team collaboration.</p>  |
| <b>Visio import</b>                                    | <p>You may have many static processes already defined in Visio. Import Visio basic shapes into BizFlow to more quickly bring these static process definitions to life and achieve rapid return on your investment.</p> <div data-bbox="641 703 1388 1033" data-label="Image"> <p style="text-align: right;"><b>Import Visio basic shapes into BizFlow</b></p> </div>   |
| <b>LDAP systems</b>                                    | <p>Simplify the management of users by leveraging your enterprise's LDAP-compliant directory services, such as Active Directory and SunOne Directory Services, to import organizational information. BizFlow provides a mapping utility that lets you map, establish initial security policies, and extract your LDAP-compliant schema to BizFlow's schema. BizFlow supports a full or partial import. Authentication can be passed to the directory service so that user login details and passwords do not have to be moved to BizFlow; they can be stored and maintained securely by the directory service.</p> |
| <b>J2EE applications</b>                               | <p>BizFlow supports the integration of applications deployed within J2EE application server platforms such as BEA WebLogic and IBM WebSphere. BizFlow supports the integration of Java class file, EJB, and servlet applications as process participants via Web Services, BizFlow's Java API, and through messaging products.</p>   |
| <b>.Net applications</b>                               | <p>BizFlow supports applications built within the .Net environment through support for Web Services standards such as XML and WSDL and through BizFlow's extensible C++ and SOAP Application Programming Interfaces.</p>   |
| <b>Proprietary and other legacy, mainframe systems</b> | <p>The BizFlow Agent activity enables a process designer to integrate proprietary, mainframe, and other systems not supported out-of-the-box by BizFlow Adapters. Process designers specify in the Agent Activity the location or URL of an executable, servlet, or script developed by a programmer.</p>  |
| <b>Portals</b>   | <p>BizFlow functionality can easily be embedded in corporate portals and integrated with products such as Plumtree and SharePoint.</p>   |

| <b>Exception Management</b>                          |  |
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| <b>Build exception handling processes</b>            | Exception handling processes and validation scripts can be embedded right into your business process flows, ensuring that unanticipated actions or inaccurate data entry are appropriately addressed or corrected with minimal impact.   |
| <b>Process variables</b>                             | Use BizFlow process variables to trigger failover processes and sub-processes, alerts, escalations, rules-based events, re-transmissions, and queries for more information to underlying systems.  |
| <b>Alternate participant designation</b>             | When work is routed to someone who is not able to handle the activity, the process grinds to a halt. This can have serious consequences when a person is absent for an extended period of time (e.g. vacation, sick, traveling). BizFlow users can set the dates they expect to be unavailable in their calendar and then designate a person, role, or group to whom work will be sent during the absence. |
| <b>Work-load balancing</b>                           | Avoid missed deadlines and over-tasking by routing work to the people or systems with the least amount of work. Work-load balancing ensures that work is routed to the participants able to perform the work.  |
| <b>Prioritization, deadlines, alerts, escalation</b> | Priorities, deadlines, and expiration actions such as notification or escalation to another user ensure that people prioritize correctly and work is completed on-schedule. Should a participant miss a deadline, work can be forwarded to someone else manually or automatically.   |
| <b>Electronic forms</b>                              | BizFlow electronic forms prevent costly data entry errors by embedding features such as drop-down lists, check boxes, pre-populated fields, and automatic calculations. By limiting the potential for human error, exceptions are avoided and processes remain on track. HTML rendering option means that users can access work anywhere, anytime through standard browsers.                               |

| <b>Robust Process Monitoring, Reporting, and Auditing</b>            |   |
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| <b>Graphical process instance monitoring</b>                         | BizFlow's Process Monitoring tool provides a graphical depiction of a process in progress. Color-coded icons show at a glance the status and execution path of a workflow at any point. Detailed information showing "who, what, when, and where" is presented in tabular format for immediate reference. The Graphical Monitoring tool is readily available to users at all times, providing important process details such as: status of requests, date/time requests were received or due, request urgency indicators and priority levels. |
| <b>Monitor process details in real-time through BizCove Monitors</b> | BizCove Monitors provide process participants and managers with immediate visibility into BizFlow business process details, such as customer name, order status, and expected ship date. Through a single BizCove Monitor, a manager might view the expected ship date and compare against actual ship date the moment the process has completed.   |
| <b>Real-time report generation through BizCove Reports</b>           | BizCove Reports support Benchmarking, Status, Workload, Throughput Trend Analysis, and Ad-Hoc Search reporting capabilities, supporting diverse information needs – from executive level reporting to technical support troubleshooting. These report categories provide point and click report generation wizards that produce adaptable ad-hoc, graphical, and data export capabilities through the web browser. BizFlow supports drill-down from a high-level process view to an individual activity level.                                |

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| <b>Efficiency through BizCove Filters</b>     | BizCove Filters give users control and efficiency by enabling them to display BizCove details fitting specified criteria. For example, a user can easily set a date range filter on a BizCove Monitor to limit the display of status details to only those processes initiated within the user-specified date range. BizCove Filters can be applied to any BizCove type, including work lists, process initiation lists, report lists, and monitors.   |
| <b>Process instance archival</b>              | Each process instance is archived upon completion, providing a complete historical audit trail. Comments, attached documents, and process data are all accessible for future reporting needs. View real-time and archive information easily using BizCove Monitors.  |
| <b>Run external reports within BizFlow UI</b> | Enterprises invest time, effort, and expense developing very specific, holistic views of business information using applications such as Excel, Crystal Reports, data mining, and OLAP tools. The information found in these reports often drive production schedules, product pricing, and other business process-related decisions. Having access to these reports at critical points within a process empowers people to take knowledgeable action and make informed decisions. BizFlow supports the ability to display external reports and graphs within BizCoves. BizFlow also supports the ability to export process data to external reporting applications. |

| <b>Extensible, Standards-Based Technology Platform</b> |   |
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| <b>XML</b>   | Process data within BizFlow is XML, simplifying the exchange of data between processes, people, and systems internal and external to the enterprise. The XML Mapping feature facilitates dynamic data exchange with other systems.  |
| <b>Web services standards</b>                          | As a Web Services-ready platform, enterprises can use BizFlow to request, broker, and deliver Web Services, using Web-based tools and portal-ready solutions for employees, partners, and customers. As a Web Services consumer, BizFlow can request Web Services in the context of business processes. As a Web Service broker, BizFlow may coordinate the interaction of several Web Services. BizFlow provides a SOAP API, process data is XML, and BizFlow supports WSDL.   |
| <b>BPR standards support</b>                           | BizFlow is based on the standards set by international business process management and workflow organizations such as WfMC, WARIA, and BPMi. BizFlow supports internationally recognized workflow and BPR standards such as the <i>Workflow Standards Framework</i> , the goal of which is to enable multiple workflow products to coexist and interoperate within a user's environment. Through support for Web Services technologies such as XML and SOAP and supporting the Workflow Management Coalition's WfXML standard, BizFlow enables real-time collaboration with alternative BPM process and simulation engines. |
| <b>Standards-based User Interface design</b>           | The BizFlow UI incorporates standards such as HTML, XML, DTDs, XSL-T, XML Schemas, and JSP for easy and full customization.   |
| <b>Extensible engine through APIs</b>                  | The BizFlow Engine provides interfaces suiting most application development environments. BizFlow's fully documented APIs includes C++, Java, COM client, and SOAP interfaces.  |

| <b>Powerful Administration</b>          |   |
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| <b>Web-based, graphical environment</b> | BizFlow's web-based UI provides 24/7 monitoring, maintenance and exception handling of the BizFlow system.  |
| <b>System Administration</b>            | BizFlow provides a number of graphical system administration tools, including the Queue Error Manager, Preferences Manager, License Manager, Global Systems Managers, and Server Manager.                   |
| <b>Business Administration</b>          | BizFlow provides a number of graphical process and organizational management tools, including the Calendar Manager, Folder Manager, Authority Group Manager, Authentication Manager, and Hierarchy Manager. |

| <b>Security</b>  |   |
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| <b>State-of-the-art security</b>                         | BizFlow fully supports the latest, state-of-the-art security technologies. 128-bit SSL encryption protects data from unauthorized access. Support for Public Key Infrastructure (PKI), including digital signatures and certificates, means enterprises can extend collaboration beyond corporate firewalls at minimal risk. BizFlow is certified Entrust-ready. For single sign-on and authorization, BizFlow supports MS Active Directory Services and PKI. BizFlow even has proven production support of solutions using PKI with Biometrics, Smartcards, and the latest in Firewall protection. |
| <b>Graphical user management and security definition</b> | Access to BizFlow functionality and folders is managed through a set of privileges granted at the individual and inheritable user group levels. Object-level restrictions provide even more granular security controls. From a development perspective, check-in/check-out enforces configuration management.   |
| <b>Specialized data views</b>                            | Process participants see only the information they need to see to complete activities, ensuring rapid response and security. Additionally, BizFlow forms support the ability to lock and hide data fields.  |

| <b>Scalability, Speed, Reliability</b>          |  |
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| <b>Stable, 8<sup>th</sup> generation engine</b> | The BizFlow engine is stable and reliable, backed by more than 10 years of research and development and stabilized through eight development cycles. The engine has been customer-tested and proven to be a solid, scalable platform, robust enough to handle your organization's mission-critical business processes.   |
| <b>Server clustering</b>                        | Failover features in a clustered BizFlow server environment ensure that processes remain operational — eliminating data corruption and reducing data loss — even if one or more servers are not operational. In a global deployment with multiple clustered BizFlow environments, processes between sites can be configured to ensure integrity, optimize performance, and automatically fail-over to other servers, processes, or site locations. |
| <b>Scalability and performance</b>              | BizFlow's scalability and performance has been proven in customer deployments and independent testing scenarios. It has been tested and approved by Technical Resource Connection, a Perot company, for deployments over 10,000 users. In one test situation, a single dual-processor server running the BizFlow Server, Web Server, and database handled more than 60,000 activities per hour.  |

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| <b>Transaction Integrity</b> | Track the integrity of transactions with underlying systems. Timeouts and failure codes from the underlying system can be received and logged in BizFlow. This information, used as BizFlow process variables, can trigger failover processes and sub-processes, alerts, escalations, rules-based events, retransmissions, and queries for more information to underlying systems. This information can also be displayed in BizFlow's configurable interface, including reports, search lists, graphical process maps with flagged activities, and tabular views with drill-down capabilities. |
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